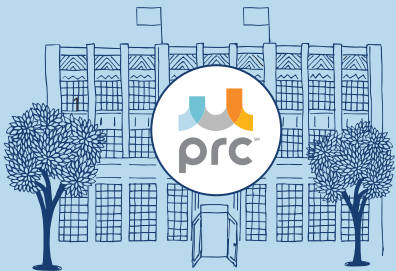




IMAGINE INSPIRE ACT

IMPACT REPORT
2023/24





Dear Friend,

At PRC, we envision a vibrant and diverse San Francisco that serves as a gleaming example of what is possible for the rest of the nation. We aspire for the day when everyone has stable housing, mental health and substance use disorders carry no stigma, there are zero new HIV infections, and the health and healing of our community is a collective charge. We see this future. It is bright, and we are taking action to realize it.

Every day, we witness the struggles of our clients, but we don't get discouraged. Instead, we focus on adding value to our life-transforming services. We advocate for systemic changes to remove barriers to improving health and wellness. We pursue results and impact.

For our clients, the journey from crisis to stability is often complex and lengthy. It requires the fundamental belief that change is possible through the support of peers and community and persistent incremental steps toward progress. Disappointment and setbacks are a natural part of the process, but our clients persevere nonetheless, and in doing so, inspire us all.

The greatest affirmation of our work is when our clients go on to provide the same services they previously benefitted from. In the following pages, you will read the story of AJ, a former client turned devoted employee, and see how his participation in several of our programs transformed the trajectory of his life. We hope AJ's story inspires you, ignites your imagination, and sparks action to make positive change.

Thank you for supporting PRC and joining our mission.

In community,

Chuan Teng
Chief Executive Officer

Brian Schneider
President,
Board of Directors

WHO WE SERVE



4,632

Total Number of People Served During 2023/24*

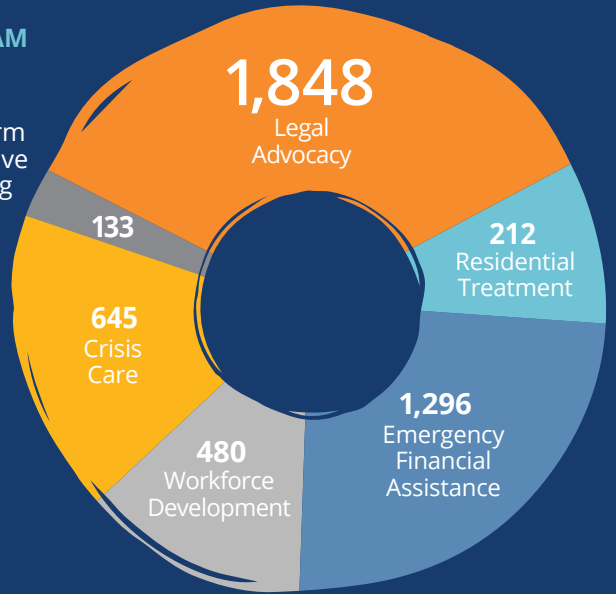


7,555

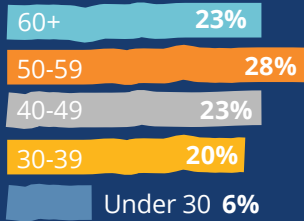
Day Services Provided at Low-Barrier Hummingbird Sites**

PROGRAM

Long-term Supportive Housing



AGE



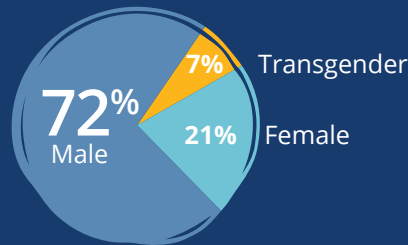
SEXUAL ORIENTATION



HEALTH



GENDER

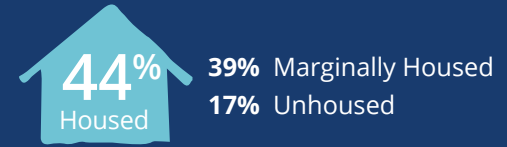


INCOME

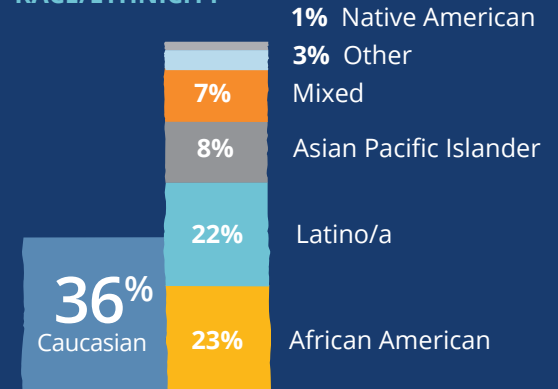


77% have monthly income less than \$1,200
52% have a monthly income of less than \$600

HOUSING STATUS



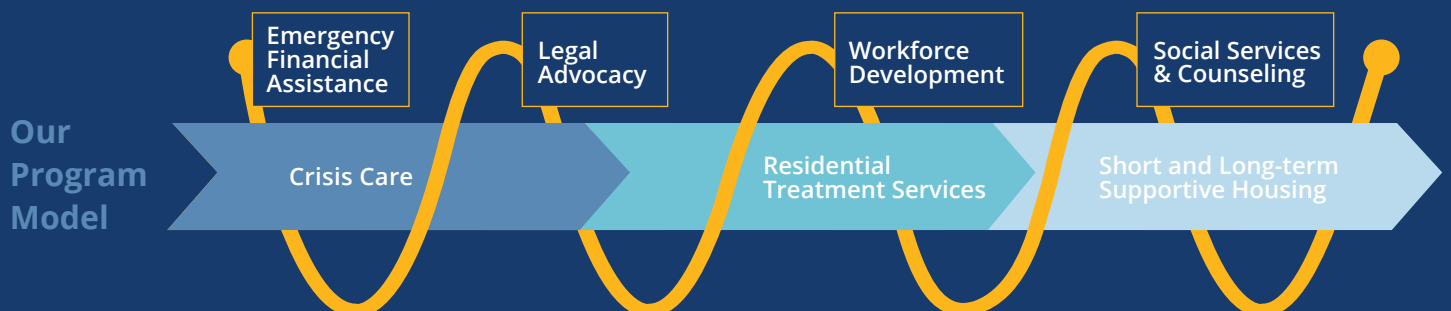
RACE/ETHNICITY



*Unduplicated clients who completed intake process, some of whom accessed multiple programs

**Due to the design of Hummingbird sites' easy-access day services, the exact number of clients, including overnight guests who utilized these services, wasn't tracked.

PRC's integrated services provide a client-centered continuum of care that moves individuals from crisis to stability, addressing needs at every stage to promote independence and better health and economic outcomes.



“PRC was there for me through the many and various supports that I needed. Even when I didn’t know what I needed. Having people that care and understand is what helped get me to where I am today.”

AJ has been an employee with PRC for six years, currently as the Training Coordinator, where he ensures all employees remain up to date in all annual trainings and are supported and ready to help our clients. AJ’s life journey was marked by hardship and uncertainty until he found solace and stability at PRC, through a supportive environment that valued his resilience and dedication to recovery.

Through AJ’s story, we aim to highlight the challenges our clients face and the time it takes to make a lasting impact, while also underscoring what is possible. We also hope to foster compassion and a deeper understanding of the inherent redeemability of our clients.

When AJ first arrived in San Francisco, he did what many of us do and set off to see the Golden Gate Bridge. When he returned to his car, it and all his belongings inside were gone. Poor choices fueled by AJ’s substance use prompted his father to report the car as stolen. Just like that, AJ was on the streets with only the items he had on him. This would be one of three times when AJ frequented the streets of San Francisco with nothing but the clothes on his back.

AJ learned about Acceptance Place, PRC’s 90-day residential treatment program for substance use. He decided to take the first step. For 60 days, AJ stuck with the regimented schedule and counseling sessions until his cravings grew too strong and compelled him to leave early.

Over time, the hardships of living outside wore on AJ. His tent and contents were taken as part of a street sweep, which took an enormous emotional toll. AJ was ready to give treatment another try.

Back at Acceptance Place, AJ found the regimented structure to be a welcome and supportive tool on his journey to sobriety and self-improvement. He fully embraced the process and completed the 90-day treatment program, which was an important step in AJ’s recovery.

Now eligible to receive a grant from PRC’s Emergency Financial Assistance Program, AJ purchased a phone and began reconnecting with his family. This was a key step towards his stability.

Needing to secure a stable income, AJ worked with PRC’s Legal Advocacy program to apply for Social Security Disability Insurance (SSDI). In doing so, he learned that a bench warrant in his hometown would prevent him from being awarded benefits. So AJ traveled home, turned himself in, and served nine months before returning to San Francisco. Upon returning, it would take four years for AJ’s retroactive SSDI benefits to be approved.

AJ was once again living in unstable housing with others who were using substances which made it difficult for him to maintain his sobriety. He reached a breaking point and knew he couldn’t continue this path. AJ once again sought the support of PRC’s residential programs.

PRC’s Ferguson Place provided a change of scenery. The care, understanding, and comradery AJ experienced inspired AJ to decide to become a substance use counselor.

AJ was referred back to Legal Advocacy and their Return to Work program. They helped him enroll at San Francisco City College, where he graduated with his Addiction & Recovery Counseling certificate and became a Certified Alcohol and Drug Counselor.

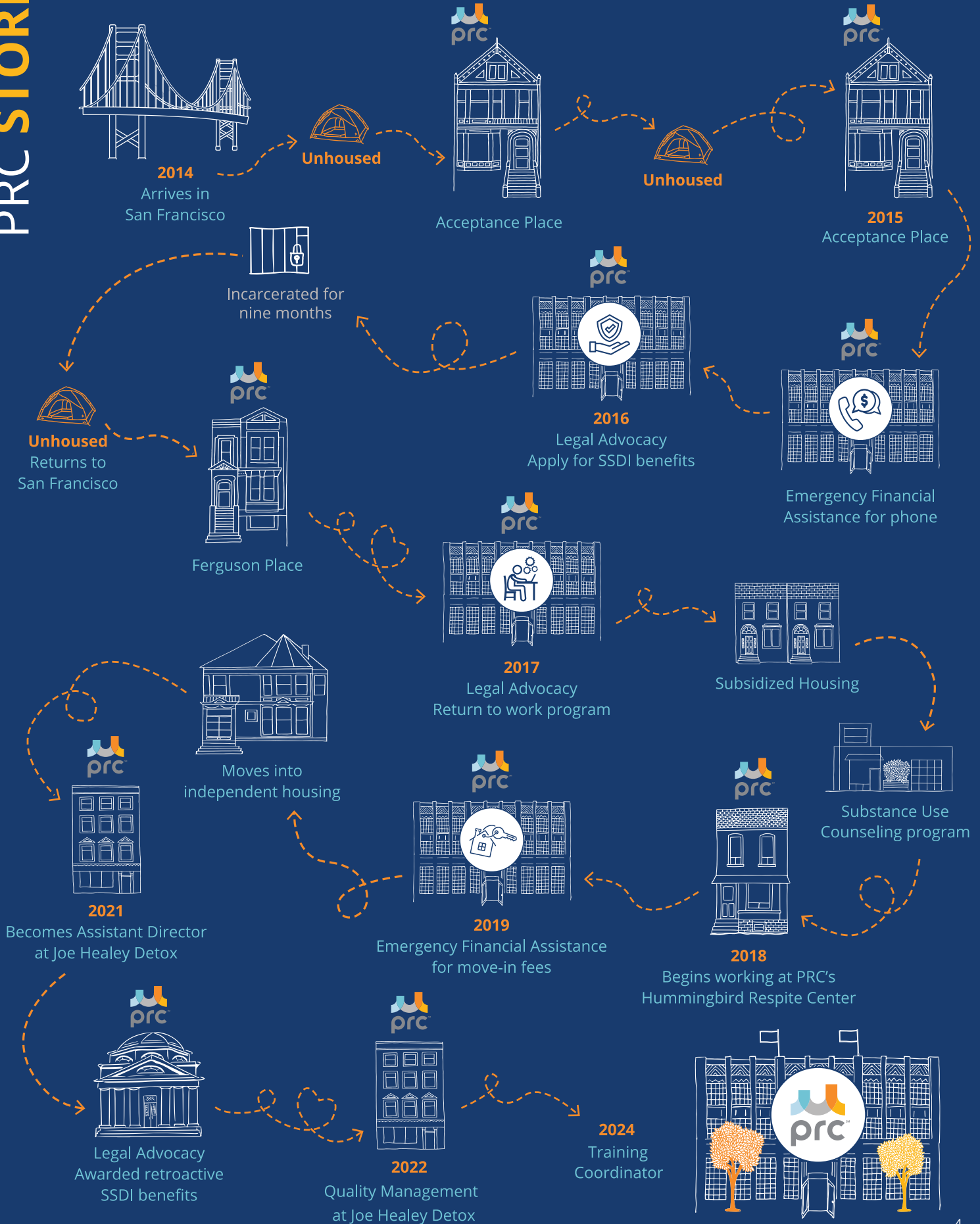
AJ then started work as a residential counselor at PRC’s Hummingbird Potrero Respite Center. He applied his education, lived experience, and a harm reduction approach to help others on their path to self-improvement. AJ then enrolled in an internship program to build his counseling knowledge. He met his husband there, who was also working to become a counselor. Together, they moved into stable subsidized housing.

A year later, AJ became a residential substance use counselor at Acceptance Place, the same location where his path began, bringing his journey full circle. Since then, AJ has held multiple roles including the Assistant Director at Joe Healey Detox and Quality Management Specialist overseeing proper completion of documentation and client services.

As AJ and his husband began to outgrow subsidized housing, AJ secured another grant from PRC’s Emergency Financial Assistance program to help with move-in costs to ease the transition to more independent housing. They found their own place and are happily still there today.

AJ shares his story to inspire others to believe in themselves, to ask for help, and to know that they aren’t alone. He’s helping inspire and prepare the next generation of compassionate care workers, and he does it with a smile.

AJ'S JOURNEY





ACCESSING INCOME AND HEALTHCARE





LEGAL ADVOCACY attorneys and legal assistants are subject matter experts on Federal Disability Benefits programs including SSI and SSDI. As the only program of its kind, clients have an advocate through the entire application process. Benefits can take years before they are awarded. These often life-changing sums provide much-needed stability and security.


757 individuals received legal assistance 

94% approval rate for all 
fully adjudicated cases

Individuals are **3x** more likely to receive the disability income they're entitled to when they have an advocate on their side. 

145 notices of awards 

\$3,915,895 in retroactive benefits 

\$136,382 in ongoing monthly payments 


IN AJ'S WORDS


"Without Legal Advocacy, I never would have been able to get on Medicare or get approved for Social Security. Their thoroughness in preparing me for my final hearing was top notch. It took the whole process for me to really understand my disabilities and how they combined together to impact my life and career. I am forever grateful for PRC."

ACCESSING INCOME AND HEALTHCARE

EQUAL ACCESS TO HEALTHCARE

PROGRAM (EAHP) helps low-income clients with HIV understand their healthcare options and get connected to services. This year, EAHP focused on assisting clients through the end of the public health emergency, ensuring they remained on MediCal or found alternative coverage. The Covered California marketplace has improved healthcare access, but many clients require help navigating the number of available insurance plans.

81% of closed EAHP clients maintained, increased, or preserved health access 


363 clients assisted with access to health care 


SF HIV FRONTLINE ORGANIZING GROUP

(SF HIV FOG) is a collaboration between San Francisco organizations serving people living with HIV and supports HIV frontline workers through:

- Training and networking events
- Resource and information sharing
- Professional development opportunities

EAHP and SF HIV FOG PROVIDED

27 outreach trainings 

18 direct community provider consultations 





CRISIS CARE


HUMMINGBIRD RESPITE CENTERS

provide a first step into receiving services. To the unhoused, making a big change can be daunting, even if it's in the right direction. Our Hummingbird sites remove all barriers. Individuals can drop in as they are, with their pets, partner, and belongings. With their basic needs met, we can begin to build trust and help them get comfortable with the idea of being linked to services at their own pace.


Hummingbird Potrero


29 beds 


288 overnight guests 

Daily Access hosted 3,217 

Hummingbird Valencia

30 beds 

357 overnight guests 

Daily Access hosted 4,338 

SERVICES INCLUDE

- Laundry
- Meals
- Showers
- Storage
- Linkage to other services
- Help with getting an ID


IN AJ'S WORDS

"Working at Hummingbird is an experience I'll never forget. It taught me that success isn't just about quitting substances. For some, success is living through another night, and Hummingbird is there to help them do that with dignity and respect. I wish it was around when I was on the streets."

STABILIZING HOUSING AND MEDICAL CARE

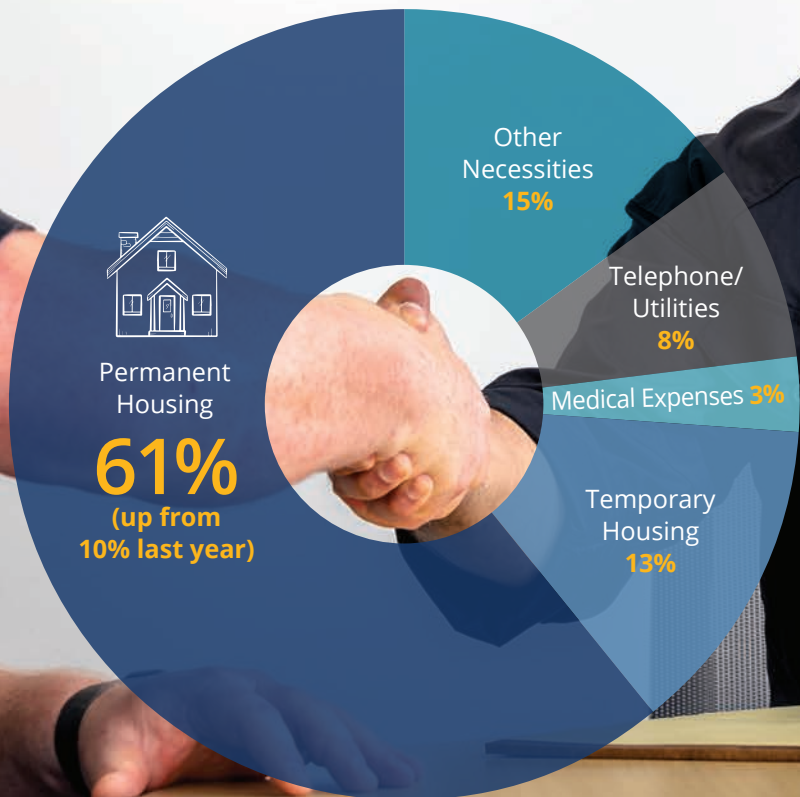
EMERGENCY FINANCIAL ASSISTANCE

(EFA) grants help low-income clients living with HIV secure and maintain housing with the goal of sustaining medical regimens. Grants take care of essential bills to prevent evictions as well as underwrite move-in costs, medical expenses, and other necessities. These funds provide an enormous sense of relief by ensuring that individuals overcome economic and housing barriers to care.

1,296 clients living with HIV accessed **\$1,277,635** in emergency funds 

IN AJ'S WORDS


"With the phone I was able to get through an EFA grant, I called my mom and said, 'I can't tell you I'm going to change anymore. All I can do is show you. Follow me online. See the changes I'm making.' That phone provided a bridge to my family that I previously lacked."




GETTING TREATMENT


RESIDENTIAL BEHAVIORAL HEALTH TREATMENT services address mental illness, substance use disorder, and co-occurring conditions in four service-rich, home-like environments.

HOUSING NAVIGATION, PRC's newest program, works closely with the City's homelessness response system, Coordinated Entry, to help clients determine their eligibility for and apply to different housing programs.

212 people accessed substance use and mental health treatment programs 

68% of residents met one or more of their goals 

4 programs 

51 beds 

RESIDENTS BENEFIT FROM

- Counseling
- Support system development
- Self-regulation techniques
- Independent life skill building
- Linkage to social workers, medical providers, and housing navigation services





IN AJ'S WORDS

"Residential treatment got me through some really tough craving situations. It provided structure, a family, and camaraderie. I was able to gain a better understanding of my addiction and HIV. It led me to go back to school and get back to the real world. The compassion I received there became a model for my own counseling career."

SUPPORTIVE HOUSING

COOPERATIVE (CO-OP) prepares individuals to graduate from our treatment services and become independent in 21 PRC-managed units throughout the city.


168 beds 

21 co-ops 

RESIDENTS HAVE ACCESS TO

- Rental subsidies
- Case managers for individual support with vocational, educational, and social services
- Multi-bedroom apartments shared with others with similar lived experiences


LELAND HOUSE is San Francisco's largest transitional residential care facility for people living with HIV.

45 beds 

RESIDENTS BENEFIT FROM

- Social support
- Life skills training
- Housing navigation
- PRC's wrap-around services

ODYSSEY HOUSE is a home with an African American focus for adults with histories of homelessness, incarceration, mental illness, or substance use.

10 beds 

RESIDENTS HAVE ACCESS TO

- Individual and group services
- Community-building activities
- Skill-enhancing opportunities



GETTING BACK TO WORK





WORKFORCE DEVELOPMENT (WFD)


offers comprehensive support to people with disabilities.


INDIVIDUALS HAVE ACCESS TO

- Career counseling
- Skills mapping
- Linkage to educational programs
- Hands-on training
- Support in their career goals
- Job search assistance

480 adults accessed career building services 

\$25.13/hr is the average wage earned by WFD clients - **39%** higher than San Francisco's minimum wage 

\$1,276,337 earned through PRC's job placements 

Clients enter the workforce in the retail, nonprofit, healthcare, government, and hospitality sectors. 

GETTING BACK TO WORK


TRAININGS


PRC's state of the art 24-user computer lab hosts two state-accredited training courses and one highly renowned peer-to-peer certification program.

Next Step Computer Certificate Program
Hands-on, personalized digital instruction
90 hours

Step Up Clerical Skills Certificate Program
Administrative and occupational skill-building
50 hours


Lift UP SF Peer-to-Peer Occupational Training personalized for those with "lived experience" to meet the growing need for community health professionals
64 hours


114 enrollments across  three training programs


75% earned certificates 


The Black Transgender Initiative

(BTI) provides tailored assistance to Black transgender individuals in housing, health-care, skills acquisition, and employability. Services are delivered by staff who look like and share lived experiences with clients in a safe space.

15 clients served 

11 completed skills training programs 

100% connected to housing and healthcare services 

100% engaged in training, internships, or employment 



IN AJ'S WORDS

"I wouldn't be where I am today without PRC! Words can't describe how grateful I am."

ADVANCING POLICY



THE BLACK LEADERSHIP COUNCIL (BLC)

seeks partners, allies, and champions who are willing to help reimagine a new ecosystem for Black Californians across four policy pillars.

4
POLICY
PILLARS

Health
Wealth
Housing
Education

The BLC advances meaningful change across our systems of care that have historically harmed Black Prosperity through cosponsoring legislation, developing strategic partnerships, hosting educational events, and offering capacity building trainings and supports.

Co-sponsors of:

AB 2500 (Weber) Social Determinants of Health Screenings

AB 2465 (Gibson) Equity in Grantmaking

JUNETEENTH “BLACK IN ACTION” ADVOCACY DAY

marked our annual legislative day of action where we recognized the following state leaders for their dedication to our mission and advancing our Black Prosperity Agenda:

Dr. Flo Cofer, Epidemiologist,
Policy Director, Community Advocate

Tony Thurmond, California State
Superintendent of Public Instruction

Shirley N. Weber, Ph.D.,
California Secretary of State


Tiyasha Watts, Legislative & Policy Analyst,
California Academy of Family Physicians

Tomiquia Moss, Secretary, California Business,
Consumer Services and Housing Agency

Malia Cohen, California State Controller

7 meetings with lawmakers and 
the California Civil Rights Department

20+ bills advocated for 

50+ attendees 



TAMARA RASBERRY-HARRIS BLC MEMBER

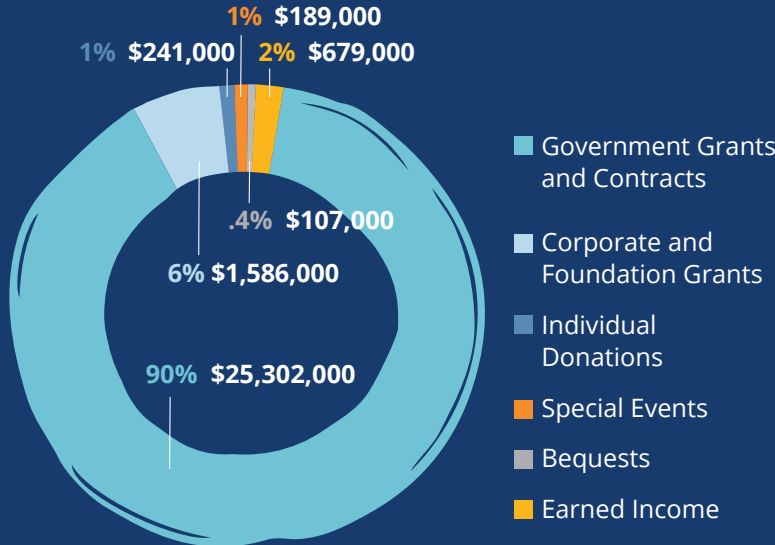
“Our vision is to move California out of a deficit mind-set for Black communities. Our legislative priorities encompass this belief: from outlawing discrimination of natural hairstyles and boosting violence prevention efforts at the community level, to expanding Medi-Cal benefits and eradicating food deserts, we strive to create a prosperous California for all who have been historically left behind.”

OUR FINANCIALS

Pre-audit financials for the fiscal year ending June 30, 2024

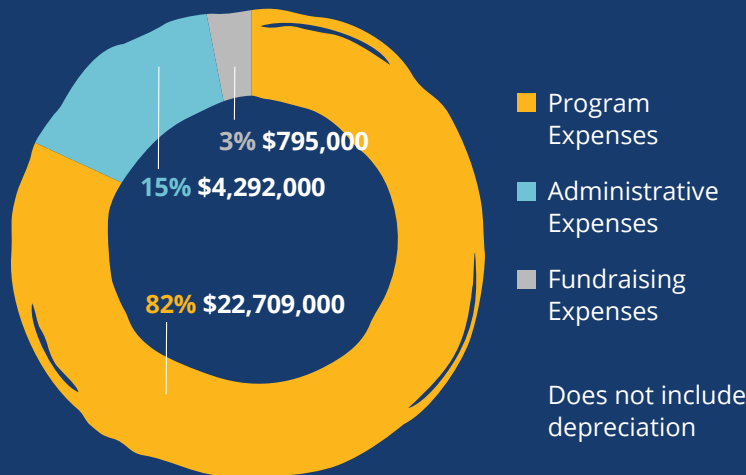
INCOME

\$28,105,000



EXPENSES

\$27,795,000



These fiscal year 2024 financials are management estimates and do not reflect the audit report for PRC, which comprises consolidated financial statements that include a financial accounting of Baker Places, Inc. (BP), a subsidiary of PRC. As PRC is a sole corporate member of BP due to having a controlling financial interest in BP, FASB ASC 958-810-25-2 requires that PRC consolidate financials with BP in order to remain in accordance with U.S GAAP. However, PRC and BP remain separate 501(c)(3) organizations with separate 990 filings.

WAYS TO HELP

DONATE ONLINE OR WITH A CHECK OR CREDIT CARD

Visit prcsf.org/donate or send your gift to:
Development Department
PRC, 170 9th Street
San Francisco, CA 94103

BECOME A MONTHLY DONOR

Support PRC all yearlong by enrolling in monthly giving.

DOUBLE YOUR IMPACT WITH A COMPANY MATCH

Many employers match gifts made by their employees, thus doubling the impact of your support. Check with your employer to initiate the process.

GIVE A GIFT OF STOCK

Contact giving@prcsf.org.

MAKE A LEGACY GIFT

Consider including PRC in your legacy plans to make a lasting impact. Contact giving@prcsf.org.

SHARE

Follow us on Facebook, LinkedIn, and Instagram to stay up-to-date on our work and share with your friends and family.

THE WORK WE DO OUR SUPPORTERS

We express our deepest gratitude to each and every one of our supporters. Our work is possible thanks to the generosity and breadth of contributions recognized here. This listing reflects contributions received between July 1, 2023 and June 30, 2024.

Thank you for your support!

INDIVIDUALS

\$25,000 and above

Estate of Sylvester James,
Queen of Disco
Michael T. Polyack, Jr.
2022 Revocable Trust
Anonymous

\$10,000 and above

Thomas and Janice Berthold
John Fisher and
Raphaela Lipinsky DeGette
John Peabody and Camellia Ngo
Kent Roger and Daniel Hancock
Brian Schneider and
Robert Lieberman

\$5,000 and above

Anlee Brickman
Robert Burnside
Josh and Dana Frieman
Colin Hartke
Frank Leykamm
Charles Lowey-Ball and
Gary Decad
John Malanga Trust
Michael Niczyporuk
and Rachel Forisha
Joleen Ruffin
Team Trio

\$2,500 and above

Patricia Brayer Foster
James Cahan
Bradford Crowell and
Gary Koehler
David Fagundes and
Wendy Jackson
Marc Gannon and Ram Gangaram
Tasha Henneman
Phillip Keeling
Michael Kennedy
Darren Smith and Klaus Gelinsky

\$1,000 and above

Elizabeth Downing
Thomas R. Fox
Dixon Head, Jr.
Ralph Hibbs
Andy Kaden
Harvey Koo

Elizabeth Y. Nickel
Tamarah Prevost
Jeanne Wiseman
Anonymous

\$500 and above

Brett Andrews
Aimee Antonio
John Bressan
Frank Ching and Charley Kearns
Brian J Couture
Daniel Drummer
Robert Howard
Mary Ann Jones
Andrew Jones
Michael Kyle
Jessica Landin
Anna Lenhardt
Mark Leno
Beverly Lucas
Frederic Muhlheim
Rochelle and Muhammad Nadhiri
Gary Osten and Ralph Torrez
John Pang
Antonio and Heather Partida
Scott Peterson
David Rothschild
Michael Rubinstein
Joshua Rymer and Timothy Frazer
Robert Shadduck
Thomas Sheffler
Albert Gordon Smith and
Joseph Castrovinci
Edward Steinforth
James Sullivan
Emily Suma and Zachary Franet
Lanny Suwarno
Chuan Teng and Leo Bernstein
David Varela
Gary Virginia
Terry Whitten

\$250 and above

Roy Bateman
David Beery and Norm Abramson
Eric Ciasullo and Loren Henning
John Cunningham
Lukejohn Day
Alejandro Diesta and
Robert Troutman
Hrant Ekmekjian



PHOTOS: Mighty Real Fundraiser

The Stanley B. and Bette Ann
Fleischacker Family Trust
John Fostel
Joshua Gamson
Braulio Garcia
Harold Helton
Gregory Herek and John Dynis
John Horsch
Donald P Howerton
Lauren Kerr
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Cynthia and T Wayne Lawrence
Beth Mazie
Jacques Michaels
Tanya Moore
Randi and Saikat Paul
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Lois Salisbury
Beth Sandefur
Michael Shriver
Jason Smith
Merredith and Miles Treaster
Jeremy Tsuchitani-Watson
David Wessel
Nichole Wiley
Amy Williams
Edward Wilson
Jessica and Mark Winterrowd

\$100 and above

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Rahn Anderson
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John Bennett
Donald Berger
Joseph Bodwin
Lane Bourn
Walter Bowman
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Greg Carey
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Randy and Glenn Starner-Tate
Mark Tangard
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Kyle and Michael Thornton-Lamp
Tim Tune
Salvador Viramontes
Randall Whitehead
Gary Wohl
Steven Yee
Jake Zalewski
Anonymous

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\$100,000 and above

Bare Chest Calendar, Inc.
Gilead Sciences, Inc.
Wells Fargo Bank

\$50,000 and above

Chevron
Public Health Institute
Skoll Foundation

\$25,000 and above

Concord Music Group, Inc.
SCAN Health Plan
Tito's Handmade Vodka

\$10,000 and above

Broadway Cares/Equity Fights AIDS
Costco Wholesale Corporation
Nuveen Real Estate
The Sundance Association for
Country-Western Dancing

UPPER PHOTOS: Songs of the Season



LOWER PHOTOS: Client Winter Celebration

\$5,000 and above

Allied Universal
AT&T
Cotchett Pitre and McCarthy LLP
Kaiser Permanente
Katalay Foundation
Quest Diagnostics
SoundExchange
Verizon
Visa International

\$2,500 and above

Bay Area Physicians for
Human Rights
BiRite Food Service Distributors
Brayer Electric Company
CBF Electric & Data
Dignity/San Francisco
Hayse Group Inc.
JLL
JP Morgan
Leo Levenson Consulting and
Rebecca Levenson Consulting
Proximo
Skyline Construction

\$1,000 and above

ABM
All Home, a project of
The Tides Center
Brio Consultants LLC

\$500 and above

Americorp Financial
Community Thrift Store
The Edge
Prime Finance

\$250 and above

Mills Pest Control, Inc.

Gifts in Honor Of

Colin Hartke by John Bennett
Ew Daddy by M Elliott
Patrick James by
Tailleur Jones-Brown
Patrick James by
UnitedHealth Group
Stephen Jacobs by Stanley Wong
Tim Schroeder by Sean Foley
Zelle Marcovicci by Rowan Moulder

Gifts in Memory Of

Albert Yee by Steven Yee
Christina Catalano by
Elizabeth Bender
Dusan Bobb by Tim Tune
Edmond Mireault by
Jeanne Wiseman
Jacintho Vieira by Robert D. Falsetti
Louis Dunn by Beverly Lucas
Louis Dunn by Frank Leykamm
Louis Dunn by Tia Cusanelli
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Cynthia B Lawrence

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Spark Social
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2024 Bare Chest Calendar Fundraisers

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Al Furumoto
Xander Gonzalez
Nathan Hendrix
Mason Hunt
Ezra Kinzer
Frank La
Nick Morante
Roberto Partida
Ray Pulmano
Sam Wren
Eduardo Zamorano
With special gratitude to
Bare Chest Calendar
President and CEO Larry Rich

Public Funders

San Francisco Human Rights
Commission
San Francisco Office of Economic
and Workforce Development
San Francisco Department
of Public Health
San Francisco Mayor's Office
of Housing and Community
Development
California AIDS Drug
Assistance Program
California Breaking Barriers to
Employment Initiative
California Department of Health
Care Access and Information
California Department of
Rehabilitation
California Department of
Social Services
US Department of Health and
Human Services Substance
Abuse and Mental Health
Services Administration



PHOTOS: PRC Open House



PHOTO: Staff Appreciation Month

PHOTO: Trans March



PHOTO: Pride Parade



PHOTO: Pink Triangle Installation

OUR PEOPLE

As of August 20, 2024

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OUR MISSION is to help people affected by HIV/AIDS, substance use, or mental health issues better realize opportunities by providing integrated legal, social, and health services that address the broad range of social risk factors that impact wellness and limit potential.